

Our protective concept for your stay!

Our greatest ambition is that our guests stay healthy and feel well taken care of during their stay in our house. Yet, our safety precautions and hygiene regulations, which we have been realizing carefully in all clinic departments, can only be fully effective if YOU help us. Thus, we kindly ask you to carefully read and adhere to the information below. We thank you very much in advance for your cooperation and your understanding.

Before your arrival

- 1. Please inform yourself once again before your arrival about the current protection measures of our house.
- 2. Please note that when booking your stay, your primary residence must be stated.
- 3. We recommend taking out travel cancellation insurance specifically for the hospital stay, which also covers the financial burden in the event that the stay is interrupted. When taking out the insurance, please bear in mind that the case of a possible corona infection is covered. As a precaution, please discuss with the provider whether the stay in our clinic is also covered by insurance.

On your arrival

- 1. Please arrive with **FFP2 mask**. A visor is not permitted within the scope of our hygiene concept.
- 2. In order to guarantee the highest possible safety, we can currently only accept guests into our clinic who **bring confirmation of a negative Corona quick test from a certified testing station with them on their arrival.** The time of testing must not be more than 24 hours ago. Alternatively, the quick test can be done at our house upon arrival (at 10,00 €).

Arriving from a foreign country

- 1. Please inquire before your arrival about the currently valid entry regulations to Germany and contact the health department Bad Kissingen (Tel.: +49 971 801 8161 or -8172).
- 2. If a quarantine is necessary for entry into Germany, please note that this cannot take place in our house.

During your stay

- 1. Please observe our hygiene standards through the whole clinic. Furthermore, we implement **additional safety measures** according to the requirements of the specific departments so that you can live unworried all over the house.
- 2. A FFP2 mask is mandatory all over the house in order to guarantee your and our safety. A visor is not permitted within the scope of our hygiene concept. Feel free to bring your own FFP2 mask. You will receive a disposable one on your arrival for free and can purchase more in our MedCenter when required.
 - Excluded from this requirement (safe distance must be kept however): fitness room, ergometer training, Milon® circuit training, swimming pool, sauna and courses outdoors
- 3. Please observe the **commonly recommended sanitary rules** i. e. regular hand washing with soap as well as sneezing and coughing into your elbow. Also, feel free to use the available sanitizers.
- 4. Should a Corona test performed on site be positive, the then necessary quarantine cannot be spent in our clinic. In this case, an immediate departure is necessary.
- 5. The public areas of the clinic and our group courses are adapted and prepared in such a way that the **safe distance from other guests can be kept**.
 - Let us remember all together to keep distance! A hearty togetherness is also possible with nice gestures, warm words or a sparkling eye contact.
- 6. During the business hours, desk, scheduling office and MedCenter will be available for you also by phone.
 - feel free to book or change your bookings over the phone (Reception Tel. 100 / Scheduling Tel. 820)

2.12.2022

Please note:

As our protection concept is always adapted according to the latest Corona regulations, we would like to ask you to inform yourself once again about the **currently valid guidelines on our homepage www.weckbecker.com** before arrival.